

DRAFT MINUTES OF THE
MISSISSIPPI ELECTRONIC GOVERNMENT OVERSIGHT COMMITTEE
DECEMBER 14, 2021

COMMITTEE MEMBERS PRESENT:

MS Department of Information Technology Services
MS Department of Public Safety
MS Office of the State Auditor
MS Department of Finance and Administration
MS Office of the Secretary of State
MS Department of Revenue

David Johnson, Chair
Clay Johnston, Vice-Chair
Mark Johnson
Brandi King
Mark Scutch
Mickey Yates

OTHERS PRESENT:

MS Department of Information Technology Services
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MS Department of Information Technology Services
NIC Mississippi
NIC Mississippi
NIC Mississippi
NIC Mississippi
NIC Mississippi
NIC Mississippi
Office of the MS State Treasurer
The Clay Firm

Lori Adams
Michele Blocker
Debra Brown
Kevin Gray
Renee Murray
Steve Patterson
Katie White
David Campbell
Spencer Jones
Drew Levanway
Winn McInnis
Tina Wells
Dana Wilson
Brian Wilson
Karen Newman
M. Dickerson

Mr. David Johnson called the meeting to order.

Mr. David Johnson called for a motion to approve the minutes of the October 19, 2021 meeting if no additional changes were needed. Mr. Mickey Yates made the motion to accept the minutes as presented at the meeting. The motion was seconded by Mr. Mark Johnson and passed with none opposed.

Ms. Dana Wilson presented the Portal Highlights and Current Projects portion of the EOC reports:

- The Mississippi State Department of Health (MSDH) and NIC MS launched the 18th online service for the agency in October. This new service, developed for the Professional Licensure Division, allows MSDH to process electronic payments for Interstate Background Checks.
- In November, NIC MS and MSDH launched an online service allowing citizens to register for Water Supply Examinations. The new application replaces a previously paper-based process.
- In October, the Commission on Judicial Performance and NIC MS launched an online form to assist the Commission with required reporting for the November elections. The Notice of Candidacy form allows judicial candidates to meet the requirement of registering

with the Commission prior to being approved for the ballot. This online submission eliminates a previously paper-based process and will expedite the submission process for some 300 potential candidates.

- NIC MS, in partnership with the Mississippi State Board of Nursing (MSBN), launched a redesigned homepage and chatbot for the MSBN website. In addition to the redesigned homepage, NIC MS implemented an automated chatbot named BON. The chatbot answers common MSBN questions and assists users in finding more detailed information within the website. BON averages 21 chats a day and since its launch in early November has answered a total of 659 chats.
- NIC MS and the Mississippi Gaming Commission (MCG) met to discuss the development of a new payment form to accept quarterly invoice payments from casinos. This service will be the first electronic payment option for the agency who has a goal of continue expanding digital offerings through additional agency programs in the coming years.
- The Mississippi Department of Archives and History (MDAH) and NIC MS met in October to discuss accepting online payments for Historic Preservation Certification Application Fee Payment. The process would allow users the ability to submit tax incentive application information online and pay using a credit card, debit card, or electronic check.
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Ms. Wilson presented the financial reports covering activities since the last meeting.

Ms. Wilson also presented the following projects for Prioritization Approval:

PROJECT	AGENCY	TYPE OF SERVICE	FUNDING MODEL	SCORE
MSBC Template Website	Cosmetology, Mississippi State Board of	Website	No Cost	16
Fairgrounds Parking Fee OTG Pay Mobile Payments	Agriculture and Commerce, Department of	Application	Self-Funded	16
MSDH Hospital Application	Health, Department of	Application	Self-Funded	15
Vacate Office Form	Judicial Performance, Commission of	Application	No Cost	14
Co-Lin Canvas Payment Processing	Community & Junior Colleges, Mississippi State Board for	Payment Only	Self-Funded	13
Notice of Candidacy Form	Judicial Performance, Commission of	Application	No Cost	12
Judicial Registration Form	Judicial Performance, Commission of	Application	No Cost	11
Judicial Complaint Form	Judicial Performance, Commission of	Application	No Cost	11
MS Gaming Commission, Quarterly Casino Payments	Gaming Commission, Mississippi	Application	Self-Funded	11
MSDH Public Water Supply Exam Fee	Health, Department of	Application	Self-Funded	10
MDAH Tax Incentives Review Online Payment	Archives and History, Mississippi Department of	Application	Self-Funded	8

Ms. Wilson noted that the Fairgrounds Parking Fee OTG Payments service for the Department of Agriculture and Commerce includes the request for a funding model of a flat 5% of the transaction cost as opposed to the standard self-funding model employed by most services developed under

the program. Mr. David Johnson entertained a motion to approve the project queue without consideration of the special request so that it could be considered separately. Mr. Mark Johnson moved that the projects presented for prioritization and approval all be approved with the exception of the Fairgrounds Parking Fee OGT Payments service for the Department of Agriculture and Commerce. The motion was seconded by Mr. Mark Scutch. The motion passed with none opposed.

At the request of Mr. David Johnson, Mr. Drew Levanway provided additional information about the Fairgrounds Parking Fee OGT Payments service. Mr. David Johnson entertained a motion for approval of the application and the alternative funding calculation. Mr. Clay Johnston made a motion to approve an alternate calculation for E-Gov Fees and Transaction costs associated with the Fairgrounds Admission service and any future MS Department of Agriculture and Commerce Over-the-Counter or On-the-Go Payment applications in an amount not to exceed 5% of the sale. Mr. Mickey Yates seconded the motion and it was approved unanimously.

Ms. Dana Wilson and Mr. Drew Levanway provided an update of the acquisition of NIC by Tyler Technologies.

The next meeting is scheduled for February 15, 2022.

Mr. Mickey Yates made a motion that the meeting be adjourned. Mr. Clay Johnston seconded, and the motion was approved with none opposed. The meeting was adjourned.

David Johnson, Chair

Clay Johnston, Vice-Chair